

Web Content Filtering – Course Outline

Updated Fall 2026

Intended Audience:

- Technical staff of educational institutions working with MERLIN

Session Length:

- 60mins / 1 hour

Participant Threshold:

- Requires a minimum of 10 participants to proceed

Course Description:

Lead by the MERLIN technical team; this session will be a “deep dive” on how to fully configure your system. Our web content filtering through Palo Alto allows partners to block or allow specific websites based on categories, URLs, or external blacklists; empowering administrators to prevent access to inappropriate or harmful online material.

This service protects users against malicious and evasive web-based threats; both known and unknown. It provides granular URL filtering, visibility into user activity, safe search enforcement, and phishing prevention. **

Sessions Outcomes:

At the end of this session, participants will be able to:

- Improve overall understanding of URL filtering and how our enhanced URL filtering license is helping to protect against threats in real time.
- Configure individual websites/URLs in URL category and applying these to firewall policies.
- Configure custom URL category and apply these categories to firewall policies.
- Create URL filtering profiles which helps to determine what action to take against a customs and pre-defined categories.
- Understand the various actions that can be taken in a URL profile (Site Access)
- Understand when and how to block QUIC protocol.
- Access Palo Alto “Test A Site” portal to test and access various URLs when in doubt.
- Using Palo Alto recommended actions for URL categorie

**Agenda content is consistently updated to reflect the most current information at the time of delivery.

Did You Know?

MERLIN can customize training events for your individual needs! Reach out to us to share more about the training needs of your IT, teaching, administration, or support staff.